

INSULATED GLASS – 5 YEAR WARRANTY

Our <u>Single Seal</u> insulated glass units are guaranteed to be free from manufacturing defects in materials and workmanship, for a period of five (5) years.

DFGD is not responsible for customer's leaded art glass panels. No warranty will be issued for or on leaded art glass inserts fabricated into an insulated glass unit. Furthermore, DFGD will not be held responsible for any fabrication defects or inclusions when handling customer provided materials.

If a unit fails before the end of the warranty period, DFGD will bear no other expense such as labor cost, travel time, machinery rental, or consequential damages. This warranty is given only to the customer who is the first nonconsumer purchaser and is not transferable to another owner or person.

EXCLUSIONS FROM WARRANTY COVERAGE:

The failure of products with defects or damage resulting from or caused by the placement of any type of aftermarket solar film; improper usage; installations in or around swimming pool enclosures, green houses or any other environment that has continuous or cyclical high moisture; use of cleaners, solvents, acids, alkalis, or any other chemicals on or around finished products; faulty building construction or design; glass breakage whether spontaneous, accidental or from any other cause; Acts of God, including, but not limited to hurricanes, flooding, earthquakes, or other types of natural disasters and/or abnormal weather conditions; misuse or abuse of the product; improper installation; units installed over 15 degrees from vertical; unit must be supported, mechanically on all sides, unless units are specified "silicone seal"; failure to comply with standard industry practices; incompatibility with other coatings, sealants, gaskets, lubricants, insulation, or any other materials; and scratches or abrasions to the product.

Tom Holman

President, Dallas Flat Glass Distributors

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